



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 2955

SERIAL NUMBER 09/990,688	FILING DATE 11/09/2001 RULE	CLASS 379	GROUP ART UNIT 2643 2642	ATTORNEY DOCKET NO. 062891.0629
APPLICANTS Shmuel Shaffer, Palo Alto, CA; Rohit Dewan, San Jose, CA;				
** CONTINUING DATA ***** None QN				
** FOREIGN APPLICATIONS ***** None QN				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/04/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY CA	SHEETS DRAWING 2	TOTAL CLAIMS 33
Verified and Acknowledged Examiner's Signature _____ Initials QN		INDEPENDENT CLAIMS 5		
ADDRESS 05073				
TITLE Method and apparatus for managing incoming and outgoing calls at an endpoint placed on hold				
FILING FEE RECEIVED 1142	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	